



**Now Recruiting:** Retail Team Supervisors

**Start Date:** October-November 2021, depending on location

**Duration:** Permanent

**Responsible for:** As a team supervisor you will be responsible for running shifts smoothly in the manager's absence, in addition to all aspects of supporting a busy shop team: working on the till, providing excellent customer service, advising our customers about our product range, keeping the shop fully stocked, ordering responsibility, maintaining a clean and safe environment. This is a very hands on role.

**Hours:** Various full and part time roles available

**Pay and Benefits:** £10.10 per hour, 25% discount across all locations, contributory pension scheme, Cycle to Work scheme and much more

**Location:** We are recruiting for our new shops in Edinburgh and Kirkintilloch as well as across our existing Locavore shops in Glasgow



We have been shortlisted in the Social Enterprise Awards Scotland!

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**About Us:** We are a social enterprise which exists to build more sustainable food systems which are better for people and planet. Our mission is to use food to build a better future and to create viable alternatives to traditional supermarkets which dominate our food systems and contribute to many big social and environmental problems; from excessive food miles and unacceptable waste; to modern day slavery and destruction of habitats. All while providing often bad food through a model that doesn't really contribute anything to their local economies or wider society.

We're the opposite of this and want to use food as a vehicle for social good, environmental regeneration and community wealth building. Our models puts local, organic and zero waste food at the core of what we do while placing huge importance on fairness in the supply chain and our wider social and environmental impact.

We established in 2011 with a tiny shop on the south-side of Glasgow and since then have expanded and diversified into a business employing over 100 people with bold plans to build the future of food. Our activities include:

- Running our three shops in Glasgow which are located in Govanhill, Partick and Garnethill. Over the next 2 years we will open a further 7 locations across Scotland... we're already working on locations in Kirkintilloch, Edinburgh and others are under investigation.
- Delivering local organic veg boxes to around 1800 customers from Ayr to Edinburgh with our fleet of electric vans.
- Supplying other progressive retailers, caterers and processors through our organic wholesale business Locavore Trading.
- Growing local organic vegetables and flowers at a number of market garden sites which we sell through our shops, veg box scheme and wholesale service.
- Producing prepared foods in our kitchen to supply our shops with foods such as dips, bakes and food to be served within our shop cafes.
- Running projects and initiatives that forward our mission of building a sustainable food system. This includes our Good Food Fund and Route to Market Initiative.

We're a high growth business with a turnover of £4.2m in 2020-21, up from £850k in 2017-18. As part of our [Bigger Plan](#) we expect to continue to grow our turnover in excess of £10m within the next few years while expanding our team to around 180. Fast growth and an urgency to create impact means Locavore is not a static environment, which definitely doesn't suit everyone, but it does mean there will be many opportunities for the right people to progress within the business.

If you like what we're about and have relevant experience to bring to the team then we would love to have an application from you.

**Find out more:** [www.locavore.scot](http://www.locavore.scot) and *locavore* on Facebook, Twitter and Instagram.



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### **About this role:**

As a retail team supervisor, you will be responsible for running shifts smoothly in the GM and AMs absence. You'll report directly to the GM of the shop and will form strong and supportive working relationships with the rest of your team. You will also serve at the till, assist with deliveries, keep the shop fully stocked and take some responsibility for ordering and stock control.

Spending the majority of your time on the shop floor, you'll provide excellent customer service whilst always being proactive, jumping in when needed in different areas, always with a smile! You will support and contribute to a clean, safe and legal working environment at all times. You'll coach and train the team about our product range and services so that they can share with our customers, helping everyone support a better food system.

### **Person Specification:**

- Shared ethos- you believe in, live and promote Locavore values
- You'll have retail experience in a fast paced and changing environment
- Customer focused-passionate about providing a great service experience every time
- Standards Driven-ability to maintain excellent retail standards to ensure a welcoming and engaging environment for our customers
- Able to remain calm under pressure
- Above all, we are looking for enthusiastic and adaptable individuals with loads of energy, who are excited to support Locavore and develop with us during this exciting period of growth.

### **How to apply:**

The closing date is 8am on Monday 20<sup>th</sup> September. Please apply via our [website](#), uploading a CV and a covering letter outlining why you want to work with Locavore and what you think you could bring to this role.

Thanks for your interest!



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